Alerts Monthly Status Report
July 1998

- Alerts Special Management Review (SMR) Briefing: Much time was spent this month preparing for SMR briefings presented 15 and 23 July to MG Malishenko and his staff. On 14 July, Alerts was dropped from the briefing agenda.

- Customer Deployment:

  - Last month we reported that DPSC became our sixteenth Alerts Customer to come online. This month DCMDE pointed out that several organizations on the Alerts Customer list (found on the Web page) have merged with one another. We are reviewing this information and will make corrections to Web page listing accordingly.

  - OC-ALC (Tinker AFB) expanded their Alerts capabilities during June and July by adding several additional users. The system continues to gain popularity.

  - Alerts connectivity problems believed to be SQLNet related have been resolved at SA-ALC (Kelly AFB) and HSC (Human Systems Center, Brooks AFB). Customer login ID's are being processed and the training will soon begin. We expect these locations to be FOC with Alerts by late August 98.

  - OO-ALC (Hill AFB) has experienced problems with their NT conversion. This is not an Alerts related problem as it effects only those PC's converted to NT. DBA's are working the issue and DCMDW personnel will make a visit to assist in resolution of problem by mid August.

  - CECOM reported Alerts connectivity problems, the cause of which was identified. They recently upgraded to Oracle 8, using a higher version of SQLNet that supports a 32-bit application. Alerts version 2.1e is a 16-bit application. A CD was provided to CECOM to establish an ORWIN/SQL file that will support the Alerts version. DCMDE is currently attempting to communicate telephonically with personnel at CECOM to assist with installation of this file. Failure to achieve success will require TDY for an F shop representative to CECOM.

  - A DSCC is experiencing slow access to the CPSS Archive (15 minutes to 1.5 hours). Additionally it is taking them up to five minutes to access the Pending Requests module. DCMDE is researching the problem and will forward to DSDC.

- DCMDW/DCMDI Operational Issues:

  - DCMC San Diego's NT email upgrade problem that was reported last month has been resolved. The correction was shared with DCMDE.

  - As reported for several months now, DCMC Dallas has slow access to their archives apparently caused by an excessive volume of information on the network. ManTech has a problem fix that will involve downloading historical information into an alternate database for Phase I. This problem will be resolved in Phase II Alerts.

  - The DCMDW F shop is working to resolve a problem with DCMC Stewart Stevenson's login capability. To remain current the users are able to logon using an alternate method.

  - DCMC's Chicago, Seattle, Wichita and DCMC Americas were recently upgraded to Exchange Email. CAT members are not getting standard E mail notifications when a new Alert or CPSS arrives at their site. The Sysop is forwarding the email until the problem is resolved.

  - Ray Martinez, DBA, reported that there are some users at DCMC Chicago and Milwaukee that do not have access to both Alerts and Oracle. Access to both is prerequisite to using Alerts. The Help Desk is working this action.

- IPR: The date and location of the next Alerts IPR is to be determined.   However, we will most likely conduct one during October 98.

- Web Page: The Alerts page was updated on 30 July 98 with new information and format changes. Additions to the page include a link to the Alerts Integrated Schedule found in the DCMC main page, the SMR project overview chart, and the system architecture diagram. Other new information includes updated POC and customer deployment lists. The Alerts page will soon contain a message to customers advising the current version of Oracle and SQLNet to run.

V/R
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